

## **Application Specialist** (Based in Melbourne)

HYBRID Software is a software development company focused on innovative productivity tools for the graphic arts industry.

We are looking for an Application Specialist for our growing team to be based in Melbourne.

The role provides applications/technical support both internally to the Graphic Sales team and externally to our direct clients and our dealer network.

### **Requirements:**

- Based in Melbourne and with an increasing base of installations in Australia and New Zealand, you will be part of a global team responsible for the hands-on aspects of pre- and post-sale applications support.
- This includes conducting pre-sale demonstrations and post-sales trainings and technical support (including installations and configurations).
- With post-sales support, you will be required to train customers and staff on HYBRID Software's advanced application tools and provide remote or on-site support in diagnosing and resolving digital application issues.

### **Qualifications**

To be successful in this role you will possess:

- a good working knowledge of graphics pre-press and pre-production graphics workflows,
- as well as qualifications in Printing technologies, Graphic Arts or IT.
- Experience with setting up IT infrastructure: computer hardware, virtualisation software and software installing and scripting.
- Previous experience in Graphics software applications support will be highly desirable.
- As there is consistent customer contact required, outstanding presentation, communication and client delivery skills are necessary.
- The successful applicant will also be self motivated, innovative, resourceful, career-oriented and be prepared for travel both within the Oceanic region and further abroad as required.

### **Rewards & benefits:**

- We offer you a job with flexible working hours, and a stimulating working environment.
- Your starting remuneration will depend on your current skills and experience.
- We are more than happy to consider less experience applicants, if you can demonstrate your suitability for the role.
- You will be able to progress within the company and have structured objectives to increase your salary as you grow

### **You are customer-oriented.**

- You are able to provide clear information to the customer with respect to the action plans and progress.
- You are able to work independently.
- You are willing to travel frequently.
- You have a positive attitude and you are a team player.

If you are interested in the role please get in contact ASAP as we will be making a job offer when we find the right person rather than waiting for a closing date.

If you have any questions please don't hesitate to get in touch - p: +61 468 730 955

Please send your resume to [michaelo@hybridsoftware.com](mailto:michaelo@hybridsoftware.com)